

## **Terms & Conditions**

- Block out dates apply over Public holidays & Long weekends
- Should a booking be postponed, the guest will be quoted on the best available rate at the time of rebooking
- Offer may not be booked in conjunction with any other deals or specials
- Inclusions / meal plans specified per property · Rate is VAT inclusive, excludes tourism levy and applicable levies at lodges and all additional services not specified
- All rates are nett and non-commissionable - inclusive of 15% VAT
- Subject to availability at the time of the booking
- Full pre-payment required
- 100% Cancellation fees apply

By accepting this reservation, you hereby agree that the above rates are binding upon you, notwithstanding that aha Hotels & Lodges may, at any time, offer a lower or different rate in respect of the accommodation and or services

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## **Cancellation Policy**

### **Hotels:**

- 28-15 days or more prior to arrival 50% cancellation fees
- 14-1 days prior to arrival 80% cancellation fees
- No Show 100% cancellation fees

### **Lodges & Resorts:**

- 60-30 days or more prior to arrival 50% cancellation fees
- 29-15 days prior to arrival 75% cancellation fees
- 14-01/ No Show days prior to arrival 100% cancellation fees.

The booker/guest is responsible to manage the reservation made. The guest's payment agreement with aha Hotels & Lodges applies to this booking. Failure to cancel a reservation (both provisional and guaranteed) will result in the relevant cancellation fees applied. This booking does not cancel automatically if not released by the booker/guest.